

Business Profile

Last modified: 2023/05/20

About us...

- Internet agency founded in 1999
- Primary services: development, support & SEO for TYPO3
- Interdisciplinary team of eight certified representatives
- Service throughout all German-speaking countries
- Clients: Public institutions, NPOs, and medium-sized companies
- References: <https://www.wacon.de/en/customers.html>

Why us...

- Full service agency (concept/design/development/SEO)
- Modern web designs with focus on user experience (UX)
- Fast, reliable, and competent support
- All-around TYPO3 certification: TCCE, TCCI, TCCD, and TCCC
- Dedicated contact with the developer
- Personal availability
- Currently supporting 200 TYPO3 websites/portals

Why TYPO3 ?

- License-free software system (GNU General Public License)
- Independence from manufacturers and service providers
- Long-term reliability due to a large, global community
- Great flexibility, interoperability, and scalability
- Detailed role-based access and security controls and workflow support
- Large selection of stable extensions
- Strict guidelines for developers (no “spaghetti code”)
- High security standards (including for 3rd party extensions)

Services

- TYPO3 programming and integration
- TYPO3-Updates
- Web conceptualization & design/user experience optimization
- Search engine optimization for TYPO3 websites
- General TYPO3 consulting (architectures, security, data protection, SEO, and more)
- Support and application of new technologies such as AMP & PWA
- Service Level Agreements (SLA): proactive security updates, server monitoring, free phone support, fast response times, and more.

Hourly Rates

95 €	85 €	85 €	75 €
For companies without service contracts (SLA)	For companies without service contracts (SLA)	For NPOs without service contracts (SLA)	For NPOs with service contracts (SLA)

Additional remarks:

- All prices exclusive of VAT (19%)
- NPO = non-profit organization
- Further information about our prices: <https://www.wacon.de/en/rates.html>

Service Contracts (SLA)

129 €

Monthly
flat rate for
companies

99 €

Monthly
flat rate for
NPOs

Provided Benefits:

- Personal contact
- Faster service
- Fast & save web hosting
- Proactive security updates
- Free phone support
- Direct phone contact with management
- Server monitoring
- and much more

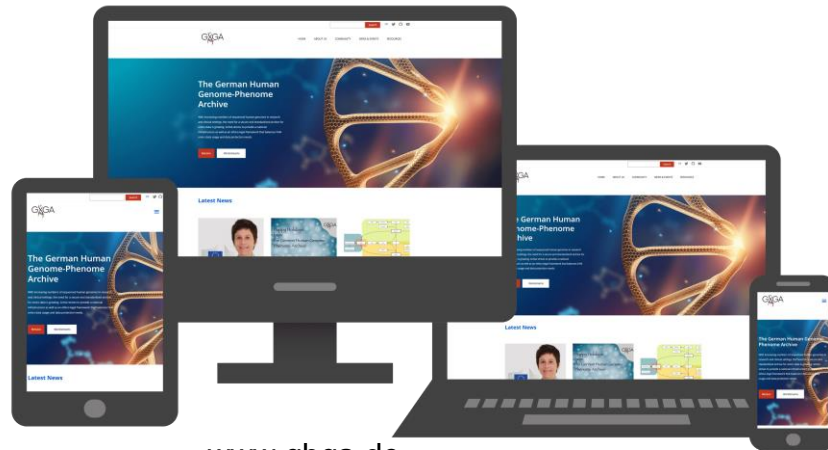
Additional remarks:

- All prices exclusive of VAT (19%)
- NPO = non-profit organization
- Further information about our service contracts: <https://www.wacon.de/en/typo3-service/service-contract.html>

Service Contracts (SLA)

- Arrange a phone call with the contact person or management within 8 hours
- Telephone support for questions regarding TYPO3 to an reasonable extent
- Monitoring the web server and email updates during malfunctions as well as uptime server statistics (see 4.6 Stability)
- Response time: 1 business day (see 4.2 Service and Response Time)
- Hourly rates reduced by 20% (see Service Level 2)
- Implementation of core security updates for long-term support (LTS) versions (see 4.5 Security)
- Administration of all extensions for which WACON is responsible (this usually also includes templates) in a git repository
- Priority and preferential treatment over non-service customers
- General guidance on TYPO3, search engine optimization, GDPR, user experience, and much more to a reasonable extent

Recently Completed Projects (1/2)



www.ghga.de



www.vfb-weiterbildung.de

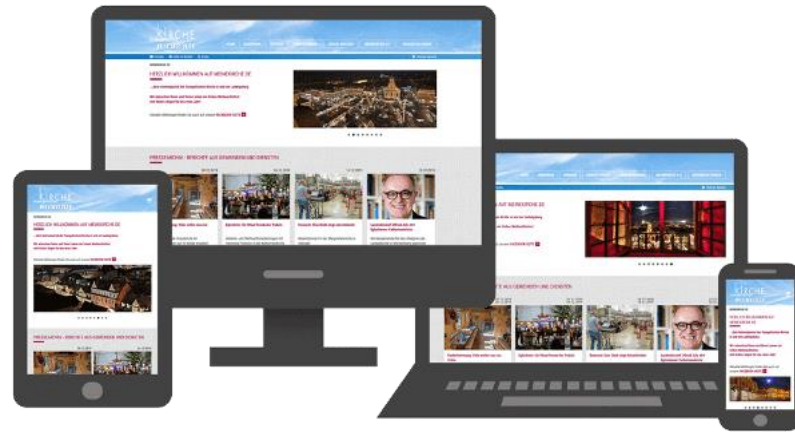


www.arge-b52.de

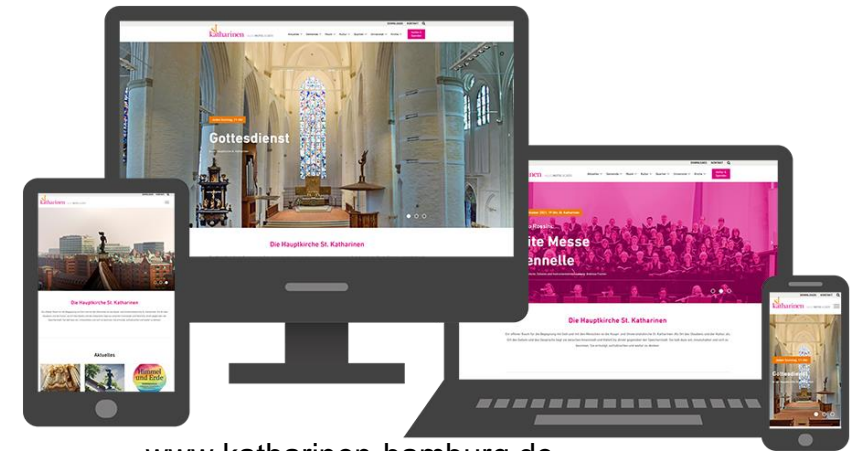


www.schwarzwaelder-kaestel.de

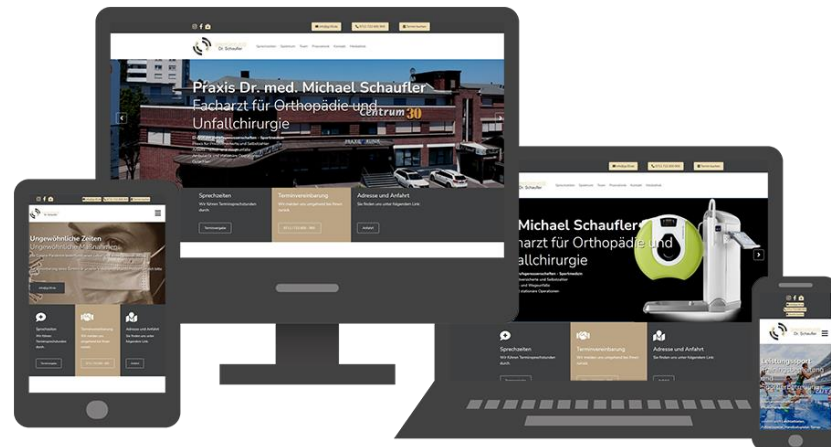
Recently Completed Projects (2/2)



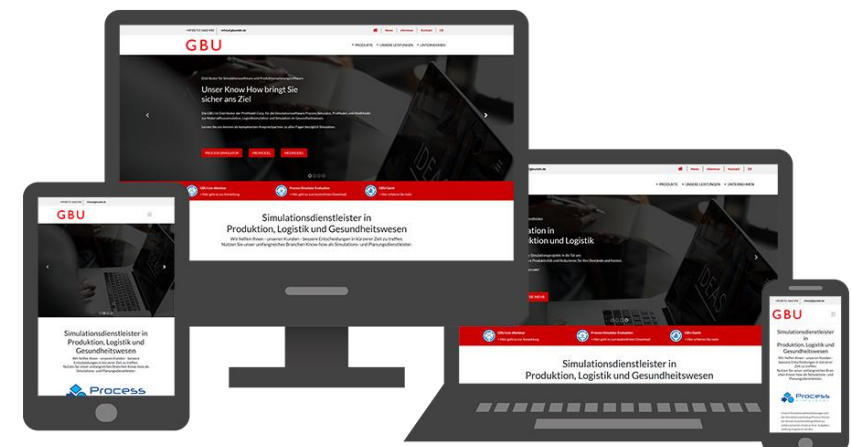
www.meinekirche.de



www.katharinen-hamburg.de



www.gc30.de



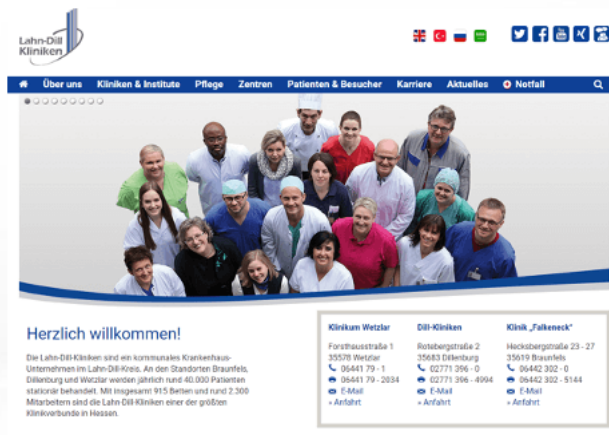
www.gbumbh.de

Major Projects (1/4)



energieagentur.rlp.de

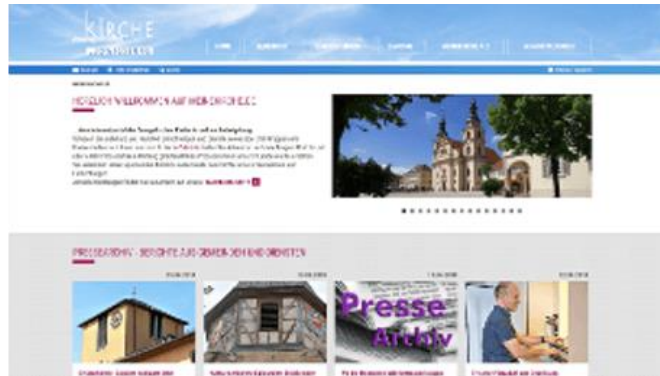
We have been maintaining the energy portal for the state of Rhineland-Palatinate since May of 2018. The website, with over 8,000 pages, provides information on all topics relating to the energy transition of Rhineland-Palatinate and beyond.



www.lahn-dill-kliniken.de

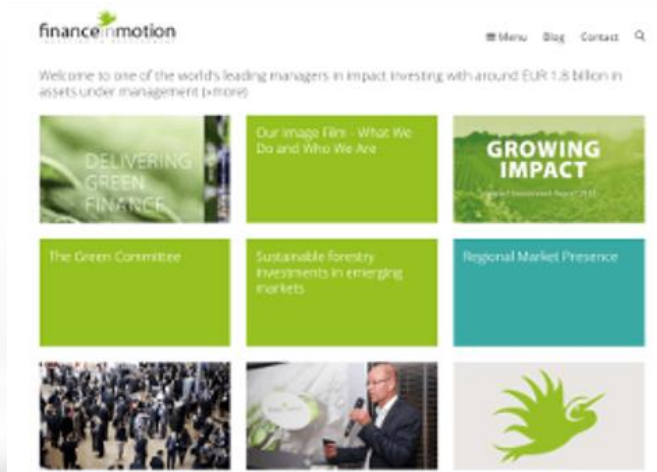
The Lahn-Dill-Kliniken are the largest municipal hospital in Hesse. With around 2,300 employees spread throughout its three clinics and five subsidiaries, the association remains the second largest employer in the region. We manage and maintain all the clinic's websites.

Major Projects (2/4)



www.meinekirche.de

One of the largest church portals in Germany with more than 4,000 individual webpages, the portal allows church congregations to maintain their own websites with customized designs and individual use of existing functions. We further maintain the following websites www.unsere.events (WebApp), www.meinespenden.de, and www.familienbildung-ludwigsburg.de.



www.finance-in-motion.com

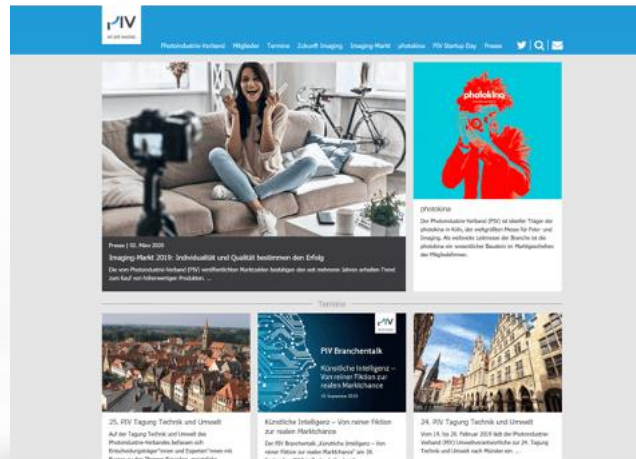
Finance in Motion is a non-profit organization from Frankfurt. It employs 180 individuals throughout 40 countries to advise and support the establishment of financial systems in developing and emerging countries. In addition to their main website, we also maintain the TYPO3 websites www.efse.lu, www.ggf.lu, and www.ecobusiness.fund.

Major Projects (3/4)



www.ddv.de

The Deutsche Dialog Marketing Verband (DDV) is the largest national association of dialogue marketers in Europe and one of the leading associations of the communications industry in Germany. The website has remained under WACON's maintenance since the start of 2020. In addition to numerous extensions and well over 20,000 individual pages, the website offers a separate login for association members to add their own information.



www.piv-imaging.com

The Photoindustrie-Verband (PIV), based in Frankfurt am Main, is the central lobbyist group for companies offering products or services in the photo, video, imaging, and image communications market. The website, which among other things offers an annual photo competition including an evaluation extension for jurors, has been maintained by WACON since 2019.

Major Projects (4/4)



www.women30plus.at

This Austrian portal for women over 30 is technologically especially interesting. It offers special membership areas, competitions, newsletters, and information on various topics to its readers, on around 1,000 pages.



www.cep.eu

The Centrum für Europäische Politik (CEP) is a German think tank based in Freiburg. Its main purpose is to evaluate legislative proposals from the European Union on the basis of regulatory requirements. With around 6,000 pages (each both in German and English), the website is one of the largest TYPO3 portals we maintain.

Contact

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Directions

